



Let's install

TREND MICRO Security Agent

The antivirus application provided by ITSC could not be installed without connecting on campus network (YNU Wi-Fi or wired LAN) in the past, but now it can be installed at home as COVID-19 compatible.

Important

Depending on devices, the installation process takes about 30 minutes to 1 hour. The installation work should be carried out after finished classes of the day.

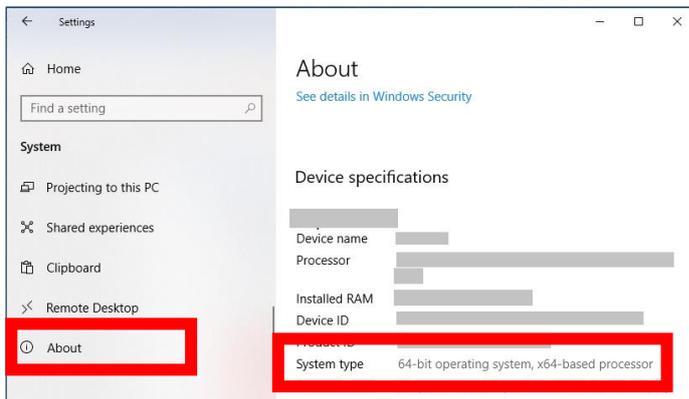
Note

1. If you already have a paid antivirus app installed, you can use it as it is. (No Security Agent installation required)
2. If you have an antivirus app, such as a trial version, you'll need to uninstall it and restart your PC.
3. If our previously provided **the Virus Buster Corporate Edition** is installed, it must be **uninstalled in advance**, rather than an override installation.
4. Packages for Mac or Android cannot be provided.

Pre-installation

- **Checking Your Version of Windows 10:**

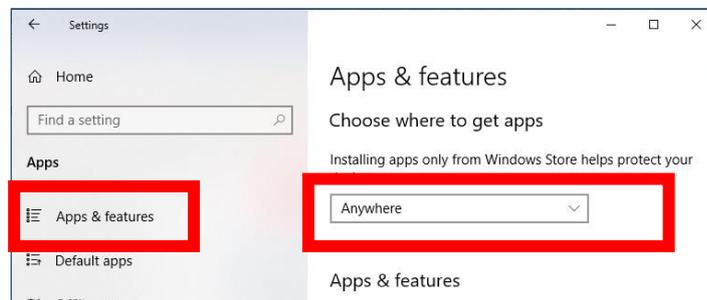
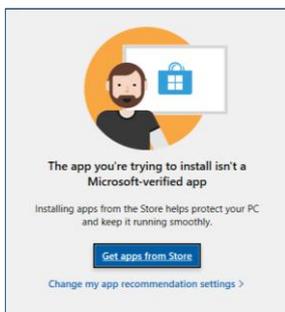
Open the Settings app, and then head to System > About.



- **How to enable downloading from outside the Microsoft Store:**

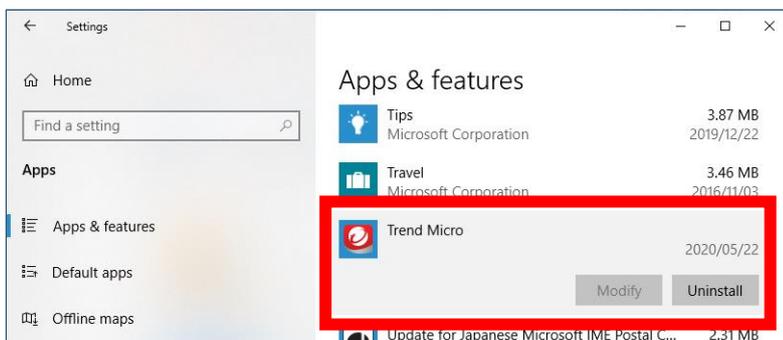
The standard setting is that you cannot install apps from outside the Microsoft Store.

Open the Settings app, and then head to Apps > Apps & features. Choose "Anywhere".



- **Uninstall unwanted antivirus apps:**

If you have unwanted antivirus apps, such as the Virus Buster Corporate Edition provided by ITSC, free version or expired, you need to uninstall them and **restart your PC**.



Install Security Agent

1. Download the installation package

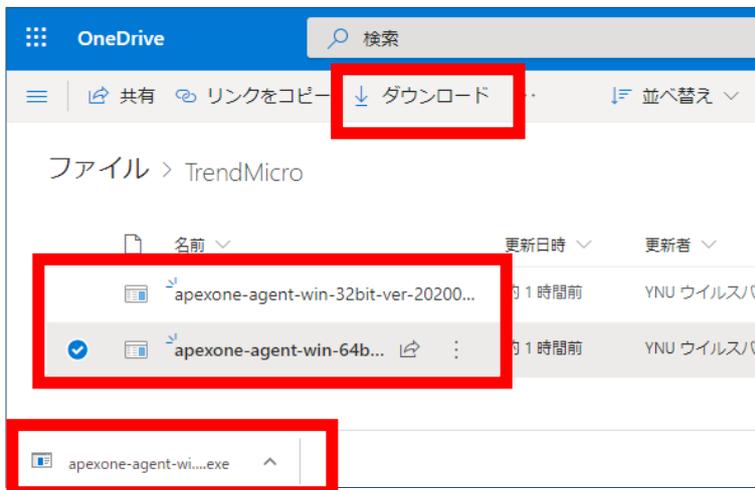
Check the install instructions before downloading at the URL.

https://ynuoffice365-my.sharepoint.com/:f/g/personal/itsc-vb_ynu_jp/EmUQdMKH4kdMkwQcmfPAARcBX_hfDvJ2EO1bKOucJO_wOg

Sign in to your YNU email account, because it be shared file via OneDrive.

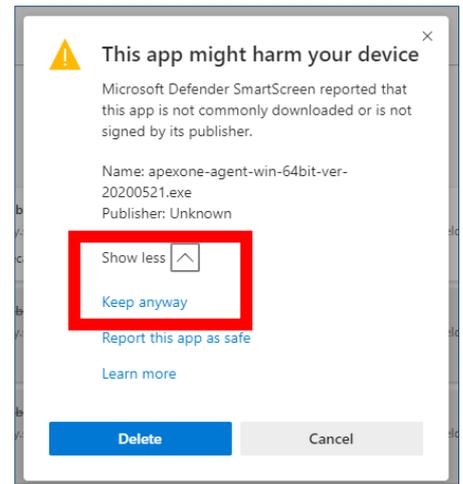
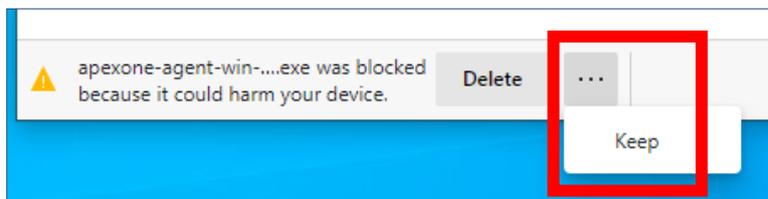


Download the 32-bit or 64-bit installation package.



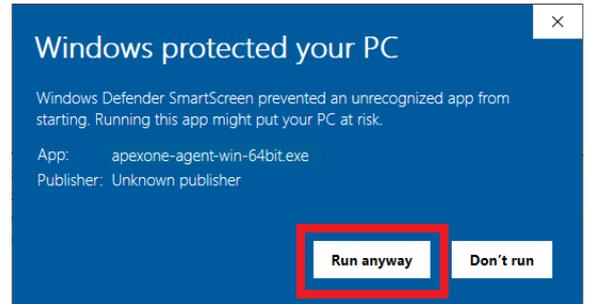
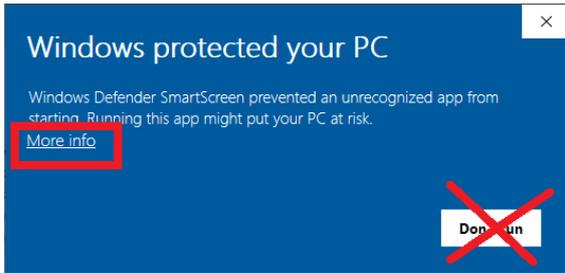
Downloaded packages appear at the bottom of the browser.

If you see a security warning, keep it.

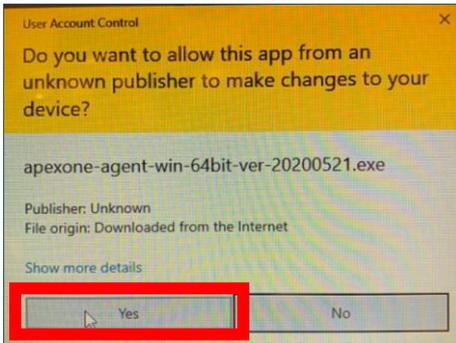


2. Start installation

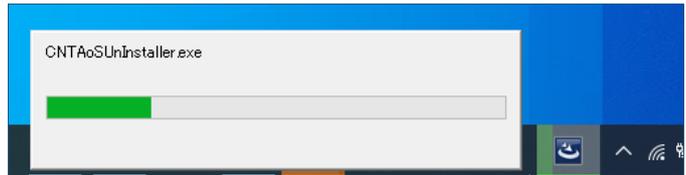
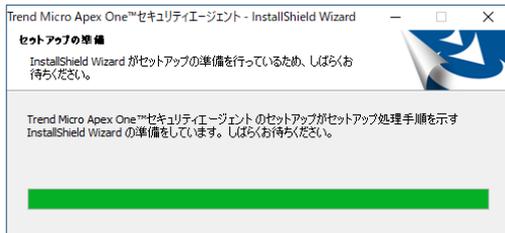
Click "More Info" to run



Click "Yes" to allow.



The installation runs. (You may have to wait a few minutes for the following screen to appear.)



When the message appears on restart of computer, restart it.

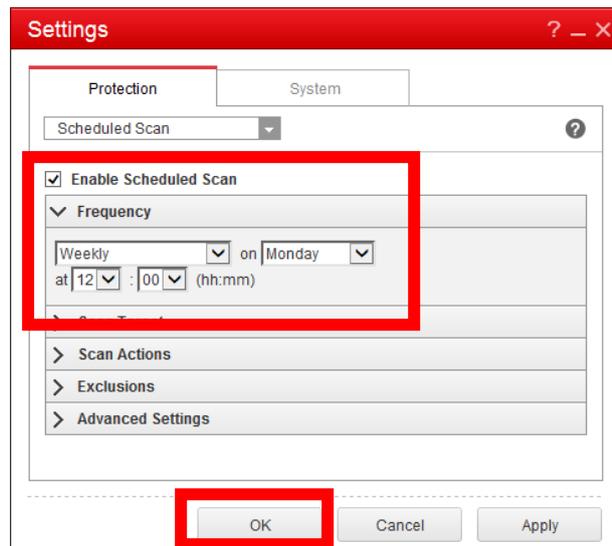
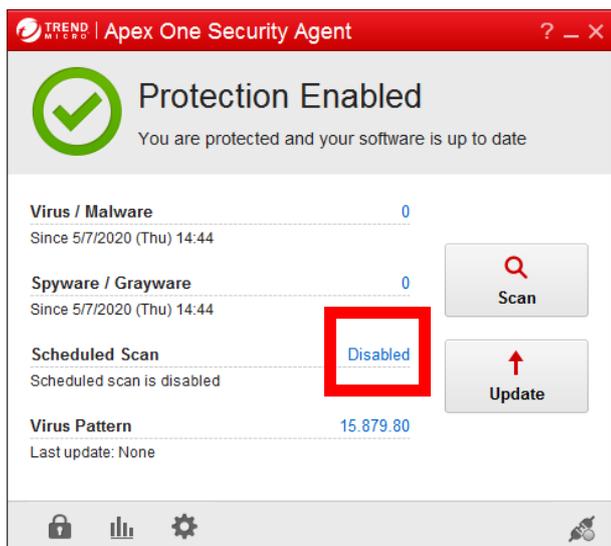
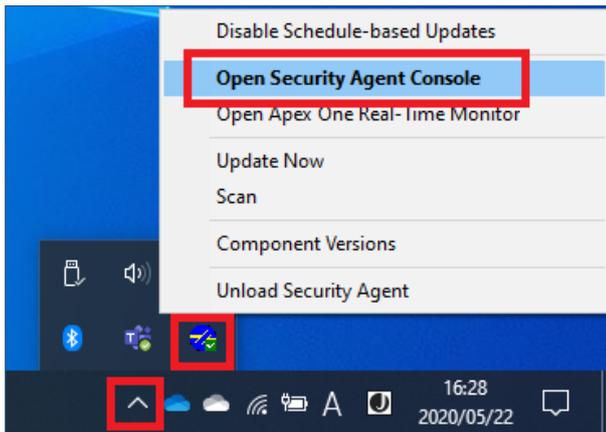


If the icon appears, the installation is complete.



Enable Scheduled Scan

Open Security Agent Console and set scheduled scan.



Revert to recommended settings

Open the Settings app, and then head to Apps > Apps & features. Choose "The Microsoft Store only (recommended)".

